Routeware

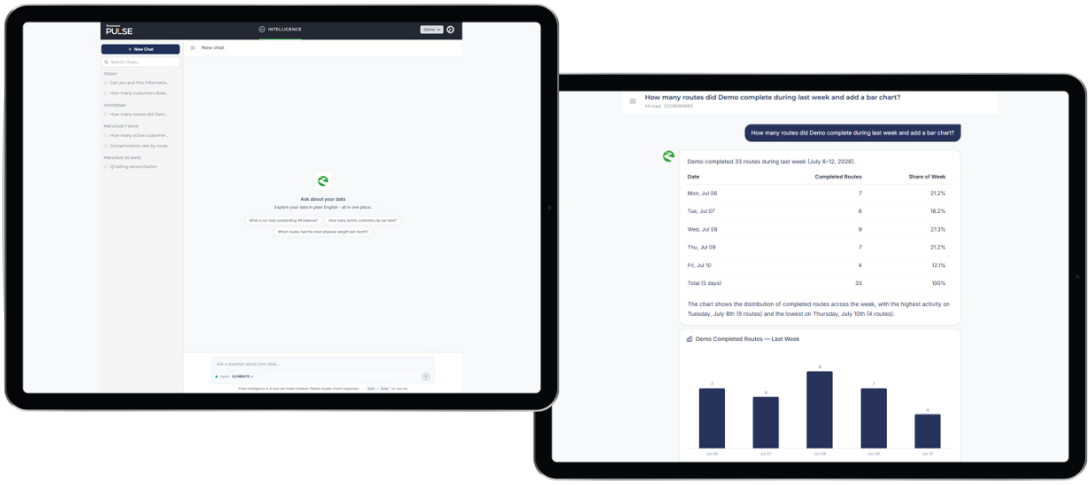
Routeware PULSE

Routeware Pulse Intelligence

Your Data Has Answers. Just Ask.

Routeware Pulse Intelligence lets anyone on your team ask questions about your Routeware data in plain English and get an answer back in seconds, as a written summary, a table or a chart. No exports, no spreadsheets and no waiting on a report.

Type “How many routes were completed yesterday?” and get the answer, not a report request. Then keep going: “Which routes ran long?” “Show that as a chart.” Every follow-up builds on the last.



BUSINESS BENEFITS

- **Answers in seconds.** Questions that used to take an afternoon of exporting and filtering are answered while you’re still thinking about them.
- **No more waiting on reports.** Get the number yourself, without needing an analyst, an IT ticket or a one-off report request.
- **Get to the root cause.** Spot a problem, ask why and drill down to the route, driver, customer or address behind it, all in one conversation.

KEY FEATURES

- **Ask in plain English**
  Use the words your team already uses, including route names and service codes. No SQL, no formulas, no training course.
- **Summaries, tables and charts**
  Answers come back in the format that fits the question. Download any table as a CSV for Excel.
- **Conversations that remember**
  Follow up naturally without repeating yourself, and pick up past conversations where you left off.
- **Shows its work**
  Every answer shows how it got there. Ask “Where did that number come from?” any time.
- **Suggests what to ask next**
  Starter questions and follow-up suggestions help your team know where to begin and where to dig in.
- **Built on your Routeware data**
  Connects directly to the Routeware products you already use.

WHAT IT MEANS FOR HAULERS

Get the answer while it still matters.

Protect margins

Ask which accounts are slipping, which routes are underperforming or where revenue changed, and act before it compounds.

Data for the front line

Dispatchers and supervisors make better calls with up-to-date numbers, instead of waiting for the weekly report.

Stay on top of AR

"What is our outstanding AR balance?" "How many invoices were adjusted last month?" Answered in seconds.

An analyst on call

No data team? Every manager gets fast answers. Have one already? Free them from the everyday questions that would never justify an IT ticket.

WHAT IT MEANS FOR MUNICIPALITIES

Answer every question, from the field to the council chamber.

Ready for council and oversight

Get the figures for a meeting, a resident inquiry or a public records request in minutes, not days.

Get ahead of missed collections

"How many missed pickups did we have last week?" "Which routes were they on?"

Support sustainability goals

Ask how recycling tonnage or set-out rates have trended, and get the evidence for environmental reporting.

Back every budget request

Pull the numbers behind a budget submission in a few questions.

BETTER TOGETHER WITH PULSE INSIGHTS

Use Insights to monitor the operation and Intelligence to ask "why" and "which one."

EASY TO START. EASY TO TRUST.

- **Works with what you have -** Connects to SmartCity, RCC, Elements and EnCore, with ReCollect and more Routeware products on the way.
- **Your data stays yours -** Each user sees only their organization's data, and Pulse Intelligence never changes it.
- **Refreshed daily -** Built for questions about yesterday, last week and last quarter.
- **Nothing to install -** It's cloud-hosted and opens in any browser at pulse.routeware.com.
- **Always growing -** New data and capabilities are added with each release.
- **Check the big numbers -** AI can occasionally get something wrong. Every answer shows its work, so confirm important figures before you share or act on them.

Our services may utilize artificial intelligence (AI), machine learning, or automated processing technologies ("AI Tools") to generate content, provide recommendations, analyze data, or assist in delivering features to you.

BRING YOUR TOUGHEST QUESTION.

See how fast Pulse Intelligence answers the questions your team asks every week. Visit Routeware.com