Routeware

Routeware PULSE

Routeware Pulse Insights

Turn Your Operational Data into Action

Routeware Pulse Insights turns your operational data into a strategic advantage. Our integrated data and analytics layer gives waste and recycling operations an up-to-date view of customers, services, routes, performance and productivity.

Teams don't have time for manual data queries or pulling information together across systems. Pulse Insights gives them quick, easy access to data they can trust, out of the box and without relying on technical staff.



BUSINESS BENEFITS

- **Faster, more confident decisions.** No more waiting on an analyst or working from spreadsheets that are out of date the moment they're finished.
- **One source of truth.** Break down silos, with leadership, operations, finance and field teams all working from the same data.
- **Drive performance and accountability.** Catch service and billing issues early and get more from every route.

KEY FEATURES

- **Up-to-date business intelligence**
  Build and share reports using dozens of chart types, diagrams and geospatial maps. Filter, group, sort and drill down to answer questions on the spot.
- **Ready-to-use dashboards and reports**
  Route operations, driver performance, service reliability, customers, billing and revenue, work orders and more.
- **Centralized data dictionary**
  Shared definitions keep everyone aligned.
- **Automated updates**
  Reports refresh daily from your operational data, so you always work from the latest numbers.
- **Secure by design**
  Row-level security means every user sees only their organization's data.
- **Easy to use**
  A familiar, spreadsheet-like interface. No coding, no SQL and no setup for standard reports.

WHAT IT MEANS FOR HAULERS

Turn operational data into a competitive advantage.

Protect revenue
Spot billing gaps, revenue leakage and payment issues before they compound.

Run tighter operations
Skipped stops, incomplete routes and driver performance are visible every day.

Know your profitability
See revenue and profitability by route, service code, salesperson and region in one view.

Close the month faster
AR aging, payments and invoice summaries are ready without pulling them by hand.

WHAT IT MEANS FOR MUNICIPALITIES

Deliver reliable service and stay accountable to your community.

Ready for council and oversight
Performance and compliance data stays consistent and current, ready whenever someone asks.

Support sustainability goals
Route-level tonnage and pickup trends are ready for environmental reporting and resident communication.

Get ahead of resident complaints
Missed collections and exception patterns show up before the calls come in.

Back every budget request
Audit-ready operational data for compliance reporting and budget submissions.

BETTER TOGETHER WITH PULSE INTELLIGENCE

Use Insights to monitor the operation and Intelligence to ask "why" and "which one."

EASY TO START. EASY TO TRUST.

- **Works with what you have -** Connects to SmartCity, RCC, Elements and EnCore, with ReCollect and more Routeware products on the way.
- **Nothing to install -** It's cloud-hosted, and your data flows in without complex integration work or dedicated IT staff.
- **Minutes to learn -** With prebuilt dashboards, teams see insights from day one, and the interface takes minutes to learn, not weeks.
- **Access for every role -** Observers view, filter and drill into every pre-built dashboard and report. Explorers can also build, customize and export their own reports and workbooks.
- **Less for IT to maintain -** Business intelligence lives in one place, with less duplicate reporting to keep up.

Our services may utilize artificial intelligence (AI), machine learning, or automated processing technologies ("AI Tools") to generate content, provide recommendations, analyze data, or assist in delivering features to you.

STOP BUILDING REPORTS. START USING THEM.

See what Pulse Insights can do for your operation by visiting Routeware.com